Speaker Bios – ECN Panel January 15, 2019

Elizabeth Boudreau

Executive Advisor, Professional Services Amazon Web Services

Elizabeth Boudreau is an Executive Advisor at Amazon Web Services (AWS) with over a decade of Healthcare IT experience. She works with customer executive teams globally to understand their mission and business drivers in order to assist them in developing appropriate strategies for sustainable cloud adoption. In this role, she enables business with IT, builds center of excellences, training opportunities, culture changes, and organizational change management.

Prior to AWS, she was the Senior Director of IT and HIPAA Privacy and Security Officer at Claritas Genomics leading all of the IT activities for informatics, bioinformatics and laboratory. At Boston Children's Hospital (BCH), she coordinated the requirements and implementation of a clinical bioinformatics pipeline for the future of genetics research and clinical application. Earlier at BCH, Elizabeth directed a team of software developers responsible for the innovative creation of internal custom clinical software and mobile solutions. Elizabeth brings a clinical mindset to the adoption of technology and addressing healthcare challenges. In balance to a Masters in Health Informatics from Northeastern University, Elizabeth has a Bachelor's of Arts in Art History and Architectural Restoration from Boston University.

Naomi Lenane

Vice President & Chief Information Officer Dana-Farber Cancer Institute

Naomi Lenane was appointed Chief Information Officer and Vice President of Information Services in June 2017. She is responsible for all software and infrastructure supporting the Dana-Farber Cancer Institute clinical and business operations, including care delivery, business & administrative functions and human capital.

Prior to her role as CIO, she held multiple roles at Dana-Farber, including the IS leader for the Epic Health Record implementation. Naomi received her undergraduate degree from Randolph College (formerly Randolph-Macon Woman's College). She is an active member of HIMSS, CHIME and SIM with a focus on women in technology.



Cara Babachicos, MHA, FCHIME, CHCIO

Senior Vice President & Chief Information Officer South Shore Health System

Cara Babachicos earned her Bachelor of Science degree from Boston College in the School of Management and her Master of Science Degree in Health Care Administration from the University of New Hampshire.

Cara has twenty-five years experience working in healthcare information systems with a career that spans across acute care, non-acute, for profit-vendors and consulting. She is passionate about systems and processes that help to support the patient across the healthcare continuum and in the home as we age.



Cara is currently Senior Vice President/Chief Information Officer at South Shore Health system a regional community health system in the Boston area. In her role she is responsible for IT and Innovation. Prior to South Shore, Cara was the CIO over Community Hospitals and Post Acute sites at Partners Healthcare.

Cara is an active member of the CIO community and is also on the faculty of CHIME where she teaches in the CIO Boot Camp. In the past Cara taught at Northeastern University in the masters program for Healthcare Informatics and has created their first online program focusing on Patient Informatics and the Patient Experience.

In her spare time Cara and her yellow Lab are a Pet Therapy team that go to hospitals, hospices and colleges to help patients and college students cope with stressful times.

Mark Sugrue, MSN, RN-BC, FHIMSS, CPHIMS

Chief Nursing Informatics Officer & Associate Chief Nurse UMass Memorial Medical Center

Mark offers over twenty-five years of health care industry experience in the provider, payer and vendor communities. He is recognized nationally for his expertise in Patient safety, Clinical Systems, HIPAA, ARRA/ HITECH and the Revenue Cycle. Mark has a keen sense of the healthcare industry and emerging market trends and is able to effectively apply his expertise to his client's needs. He is a Registered Nurse and Board Certified Informatics Nurse. Mark has designed and implemented clinical systems nationally and internationally including Clinical Documentation, Electronic Medical Records and CPOE. His past consulting experience includes a wide range of strategic, operational and financial consulting engagements. Mark is currently the Chief Nursing Informatics Officer and Associate Chief Nursing Officer, Professional Practice at UMass Memorial Medical Center in Worcester (woo-ster), MA where he is responsible for all current and future state technology to support the delivery of exceptional nursing care.

Mark holds a number of local and national Nursing leadership positions. He is a HIMSS Fellow and member of the HIMSS North American Board of Directors. Mark also holds CPHIMS certification. He is a past-chair of the HIMSS Nursing Informatics Committee where he led over 6,000 nursing

members. He is also the co-chair of the Informatics Committee of Massachusetts/Rhode Island Organization of Nurse Leaders and is a founder and past president of the New England Nursing Informatics Consortium. He has served as a board member to TIGER (Technology, Informatics Guiding Education Reform) effort and he currently serves as a Governing Director with the Alliance for Nursing Informatics. Mark is the 2017 recipient of the Rita D. Zielstorff Nursing Informatics Leadership Award Mark is an author and a frequent speaker at trade shows and professional conventions and 2015 was recognized by HealthIT News as one of the 10 Nurse Executives at the Top of Their Game.

Tim Mills, MBA, MS, CPL, ITIL, Six Sigma-GB, CSM, PMP

Director, Portfolio Management Office Lahey Health

Tim has been project management professional (PMP) for 20 + years. Tim focuses on creating and maturing Project Management Offices (PMOs) for multiple industries as well as lead complex enterprise wide and global projects.

Previously, Tim was a Commissioned Officer in the US Air Force, where he managed acquisition and implementation of fighter aircraft, telecommunications and ballistic missile acquisition programs.

Professionally, as s an executive management consultant, Tim led many projects with KPMG Consulting and IBM Global Services, where he focused on IT strategy, IT design and e-Commerce projects for multiple industries.

Moreover, Tim has been a University-level educator in business management, strategy, operations management and project management for Harvard University – Extension School – Cambridge, MA; Northeastern University – College of Professional Studies – Boston, MA; California State College - Sacramento, and a guest lecturer at the US Naval Postgraduate School - Monterey, CA.

Currently, Tim is Director, Portfolio Management Office (PMO) for Lahey Health in Burlington, MA.

Tim's Education:

- M.B.A., International Management, Golden Gate University, San Francisco, California
- M.S., Logistics Management, Air Force Institute of Technology (AFIT), Dayton, Ohio
- B.A., East Asian Studies (Japan & China), University of Maryland, Tokyo, Japan
- B.S., Neuroscience, University of Massachusetts, Amherst, Massachusetts